

KLIMENT ANDREEV

AWS, MCSE, VCP, NCDA, CCNA, CEH, TOGAF, ITIL v3

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PROFILE SUMMARY

- Hands-on IT infrastructure, operations and team management with over 15 years of experience.
- Data center, system and network administration in large corporate environment.
- Vendor relationship management.
- Strong knowledge of all aspects of operating systems (Windows, MAC OS/UNIX), scripting and programming.
- Experience writing design documents and technical specifications.
- Adept to work in highly stressed 24/7 environment.

EMPLOYMENT HISTORY

L'Oreal USA – (May 2006 – present) – IT Director

Manage over 800 physical and virtual servers (ESX/ESXi, Hyper-V), several NetApp enterprise storage systems in a multiplatform LAN/WAN environment across several data centers. Maintain support for leading-edge technology, mission critical operating systems, applications and enterprise systems. Lead functional teams and provide design, configuration, testing, implementation, and ongoing management of systems that serve the entire corporation. Serve as a primary technical point of contact for the technical team members and end key business users.

Accomplishments:

- Played instrumental team lead role in migrating over 300+ physical servers to a VMware virtualized environment with shared NetApp enterprise storage that significantly reduced costs in both maintenance and power consumption. This migration involved configuring blades in c7000 chassis, networking on the blade chassis, capacity planning, storage creation and presentation and creation of build and support documents for the functional teams to follow.
- Planned, coordinated and executed Windows 2003 upgrade project. Over 50 servers were either upgraded to Windows 2008, retired or implemented from scratch.
- Worked on pilot projects for Amazon AWS and Microsoft Azure.
- Served as a key member in designing and implementation of new systems and technologies for business continuity and disaster recovery using the latest de-duplication technologies (EMC Avamar, NetApp VTL) that significantly reduced backup costs.
- Improved hardware and software system monitoring using HP-SIM, MS SCOM and VMware vCOP and paved a way for establishing SLAs with the business units.
- Redesigned Windows updates (WSUS) environment (servers, domain group policies), managing updates for over 500 Windows servers.
- Wrote numerous PowerShell and bash scripts used on a daily basis as scheduled tasks in the Enterprise scheduler. These scripts crawl the enterprise network searching for new devices, monitor the health of the AD/DNS environment, report the metrics from VMware vCenter, send daily reports for capacity usage of several AIX servers.
- Planned and executed a massive Ricoh MFP replacement (over 200 devices at 9 locations), including building management servers, managing rollouts with the vendor, networking team, facilities team, Client Services on site support teams, performing remote configuration and creating support documents.
- Trained functional teams from Client Services, Infrastructure and Operations on basic server/application support issues and escalating procedures.

- Received four promotions in six years for accomplishments in managing and implementing complex and time-sensitive projects.

BMT Corporation (VAR) - Fairfield, NJ (January 2004 – May 2006) – System Engineer

Managed over 30 small to mid-size businesses as a field support system engineer. Planned, coordinated, and managed a portfolio of technical projects within the assigned business groups. Responsible for leading all aspects of projects from start to finish including technical design and implementation, functional documentation, full project execution, tracking, reporting, rollout and formalized project closure.

Accomplishments:

- Installation, maintenance and support of centralized MS Windows 2003 AD, WSUS servers and MS Exchange 2003 for several CPA offices in New Jersey that consolidated the number of servers and reduced support calls.
- Successful migration from Novel to MS Windows 2003 file server for a large non-profit organization in New York City that significantly reduced their support costs.
- Designed and executed a migration from legacy AIX to Windows 2003 print server, including re-configuration of all network printers.
- Design and successful deployment of Citrix XenApp servers and Wyse terminals for several mid-size companies in northern New Jersey. Active Directory design and implementation from start to finish for numerous business clients.
- Day-to-day support for all aspects of supporting small-sized businesses (networking, printers, patches, workstation installs, configuration and support).

Vinyl Building Products (Manufacturing) - Oakland, NJ (July 2001 – January 2004) – Programmer and System Administrator

- Installation, configuration, maintenance and support of MS Windows Server 2000, MS SQL Server 2000, MS Exchange 2000 for 100+ users.
- SCO UNIX system administration.
- Programmed and maintained critical business applications using Business Basic.
- All around help desk and customer support (MS Office suite, Lotus Notes Suite and various applications).

International Committee of the Red Cross (NGO) - Skopje, Macedonia (May 1997 – July 2001) – System administrator

- Day-to-day system administration and network support for several Windows NT/2000 servers and 40+ Windows 95 workstations.
- Lotus Domino server administration.
- Server/workstation hardware repair.

MAK-System (Healthcare industry) - Paris, France (1995 – 1997) – System administrator and programmer

- System and network administration for over 100+ Windows/UNIX systems in blood banks in France (NT, SCO UNIX, AIX, Digital UNIX).
- Programmed and maintained business applications written in Business Basic and Borland Delphi. Programmed Windows/UNIX system services that worked in the background and transferred files to different systems.
- Installed, configured and supported all Windows and UNIX servers for healthcare clients, from beginning to the end.

TECHNICAL SKILLS

- **OS:** Strong knowledge of all DOS/Windows operating systems, MAC OS X, ESX/ESXi, Hyper-V and UNIX/Linux/BSD varieties including all aspects of corresponding OS services, such as AD, DNS, LDAP, IIS, Apache, ftp, ssh, pop3/SMTP, SNMP, Samba and others.
- **Storage:** Strong knowledge of NetApp ONTAP, iSCSI and FC protocols.
- **Software:** Vast experience with all major backup, monitoring and system software, basic knowledge of troubleshooting MS SQL and MySQL databases.
- **Network:** Solid understanding of all major network protocols and basic configuration of Cisco switches, routers, and firewalls (CCNA certified).
- **Languages:** Strong in PowerShell, VBScript, Python, UNIX shell scripting, working knowledge of C and C++, Java, BASIC, Pascal (Delphi)
- **Hardware:** Strong hardware knowledge of workstations, laptops, HP servers, data center cabling and racking. Familiar with the latest Cisco UCS servers.

EDUCATION

- Western Governors University, UT – **Master of Business Administration in Information Technology**
- Western Governors University, UT – **Bachelor of Science in Information Technology**

CERTIFICATIONS

- Microsoft Certified System Engineer – MCSE
- Amazon AWS Certified (Developer, Architect, SysOps)
- NetApp Certified Data Management Administrator - NCDA
- VMware Certified Professional – VCP3 and VCP5
- MCSA: Office 365
- Certified Ethical Hacker
- Cisco Certified Network Associate – CCNA
- IBM AIX System p Administrator
- ITIL v3 Foundation
- TOGAF v9 Foundation
- Six Sigma Lean Black Belt in IT
- Project+
- A+

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